

Sue Kilbey
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May 23, 2001

Dear Dr. Sorboro,

It is so refreshing to be treated by such a professional staff as witnessed at your office during the past month.

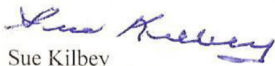
Your receptionists are always so accommodating and pleasant. They are a pleasure to work with when setting up appointments, filling out forms, calling and reminding us of our appointments, etc.

Having spent the past year in and out of Dentist offices for Root Canals, removal of teeth, bridges, crowns, etc., it is so obvious that the manner in which you treat your patients is "a cut above!" You appear to have an expertise in dentistry, and yet (more importantly in my opinion), your gift of making your patients feel very comfortable, at ease, and in good hands is very reassuring to your patients.

When one is on the receiving end of your treatment, and trembling in your chair, it is certainly reassuring to know that he/she is in good hands.

Thanks! Your Dental Practice is something to be proud of Dr. Sorboro! Perhaps patients do not always take the time to recognize "quality dentistry" so I'm making an effort to "pat you and your staff on the back" for all of us.

Sincerely,


Sue Kilbey